

# The right Carer for you...

We know how important it is to find just the right Carer – someone who will help you maintain your independence, while ensuring your safety and comfort. Someone who will take the time to get to know you and learn what makes your life easier as well as developing a deep understanding of your care needs.

We match our Carers to each individual client and you can choose who you want to deliver your care.

We also understand that part of having great staff, is ensuring that our management team supports our staff, considers our staff and ensures that our staff are well-trained. We invest in our staff to ensure that they have the right mentality and skills to provide exactly the care a son or a daughter would want for their mother or father.

*“I would like to say how wonderful our Carer is.*

*She looked after Mum today and was so caring and supportive and encouraged Mum to walk, listen to music etc. She picked up on Mum's needs, she responded well to her and it proved to be a really good day.”*

If you would like to talk to us about your care needs or those of your loved one, you can call us 24hrs on 01279 437923 or email [operations@blossomhealthcare.solutions](mailto:operations@blossomhealthcare.solutions)



*Blossom Healthcare*  
SOLUTIONS



*“I would like to thank your Carers for their outstanding care and compassion, we couldn't be anymore grateful for the service we have received.”*

**Home Care, Live-in-Care & Respite Care  
You Can Trust**

Providing the support you need to continue to live an independent life, in the comfort of your own home



## About us

We are a family-run business in Harlow serving the Essex and Uttlesford areas.

At Blossom Healthcare we believe in putting the needs of the individual first, promoting independence and autonomy.

We do this by ensuring our staff are well-trained, that they buy into our culture of good care, compassion, respect and dignity. We also ensure consistency of care, so that our clients receive care from the same Carer as much as possible, which allowing long-term and positive relationships to develop.

Our Registered Manager, Patience, believes in a culture of honesty and trust and works hard to support his team so that they can provide a high-level of care tailored to our clients needs.

*“All your staff are wonderful, but I must give a mention to our regular Carer, who was absolutely fabulous in her professionalism, thoroughness, perseverance and thoughtfulness. She was truly remarkable.”*

## How we can help you

The types of home care that we provide include:

- Supporting those with dementia
- Supporting those who have physical health needs or mobility needs
- Supporting those who want some company
- Respite care to relieve family members or other full-time Carers
- Live-in care services
- Palliative / end-of-life care

Our care packages are a minimum duration of one hour per day. This is provided 365 days a year. This includes Out of Hours support for staff, which can be used to clarify minor queries, or it could be used to assist staff during a client emergency.

### We can Support You in All of these ways...

- A “good morning” start to the day, with help to get up, wash, shower or bath, get dressed and have breakfast and / or help getting ready for bed.
- Shopping support – either with our client or alternatively we can discuss your shopping list, go to the shops, come back and put it all away.
- Preparing drinks, meals and snacks
- Providing a timely prompt when medication is due.
- General house work such as cleaning, laundry and ironing, either on a regular basis or as a “spring clean”, whatever the season.
- Providing a respite service, allowing a principal carer to take time away.
- Pampering sessions – the occasional visit to organise bathing, clean clothes, fresh bedding and a thoughtfully prepared meal before bedtime.

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